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## **PMSI LAUNCHES EXPANDED SERVICES TO MEET INJURED WORKERS' MOBILITY NEEDS**

*Equipment Repair Network and Home Modifications Enhance Quality of Care*

Tampa, Florida (September 16, 2009) – PMSI, one of the nation's largest providers of specialty products and services for the workers' compensation market, today announced that it will provide a new service which facilitates necessary repairs for wheelchairs and scooters and an improved network and service capability for home modifications.

U.S. demand for personal mobility devices is projected to grow 5% annually through 2010, and PMSI forecasts this will drive an increased need for repairs. PMSI's repair network will provide prompt, convenient repair services for wheelchairs and scooters, assuring continued quality of care for injured workers after delivery of equipment. Offering a nationwide network of nearly 1,000 certified technicians qualified under strict quality assurance guidelines, PMSI will provide maintenance, repair and replacement services for equipment purchased from PMSI or another provider. Additionally, PMSI's Client Care Coordinators provide 24/7 customer support, 365 days a year.

"We understand the challenges associated with obtaining efficient, cost-effective equipment repairs while meeting warranty and regulatory compliance," stated Paul DiFrancesco, President of PMSI's Medical Services and Equipment division. "Our repair service is designed to deliver our customers both ease of use and peace of mind."

An accessible home also enables independence for an injured worker. Offering a broad, credentialed network of bonded and licensed contractors, PMSI's expanded program provides nationwide coverage and is designed to manage all aspects of the home modification process. In its new offering, PMSI will manage the project from the start—providing services integrated with hospital discharge planning with early referral, to finish—providing standardized inspections at project completion by a third-party independent home inspector.

"Innovation in these service lines is part of PMSI's strategy to differentiate itself in the ancillary services market," remarked Jay Krueger, PMSI's Chief Strategy Officer. "By focusing on quality, cost and convenience, we will simplify the management of these traditionally challenging areas in workers' compensation."

### **About PMSI:**

PMSI is one of the nation's largest full-service providers of clinically-driven services for Pharmacy, Settlement Solutions, and Medical Services and Equipment, and is devoted

exclusively to the workers' compensation and liability markets. For over 33 years, PMSI has led the industry and served as the trusted resource for thousands of insurance payers, state workers' compensation funds, employers, and third-party administrators. Today, PMSI continues its leadership position by managing millions of pharmacy, medical services and equipment, and settlement transactions each year. For more information, please refer to the PMSI website at [www.pmsionline.com](http://www.pmsionline.com).